

DANIEL E VOLKMANN

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- ✘ Analytics experience utilizing advanced Excel (Pivot tables, VBA/Macros, formulas) ; SQL Server, MS Access and Tableau; Forecasting; Data Warehousing; Direct Marketing testing/analysis.
- ✘ Over three years' experience as a Supply Chain / Procurement / Business Intelligence Analyst; providing analysis, reporting, alerts and support for Spend tools. Integrated data from multiple Spend systems and supported Oracle Spend Analytics application.
- ✘ Background as a Programmer/Analyst with COBOL, SQL and other languages. Data modeling and analysis with very large datasets, databases, CRM and data warehouses.
- ✘ Adept at working independently as part of a cohesive team.
- ✘ Turning data into information, and information into solutions and actionable results.
- ✘ 4-year education with 2 Associates degrees – Data Processing & Business Administration; currently engaged in a Bachelor's degree, with a Supply Chain Management focus.
- ✘ Customer Service orientation; Strong attention to detail, while maintaining a focus on the big picture; excellent troubleshooting and issues resolution skills; analytical thinker.
- ✘ Support cross-functional teams as an analyst, with business partners, in both strategic and tactical groups. Able to relate with both technical and user communities, including senior and executive management.

Skill Summary

Utilities: MS Office/Excel/Access, Tableau, SQL Server, PowerPoint

Development: SQL, COBOL, VBA, Oracle (v7), HTML, exposure: C, RPG, XML, Java

Environments: PC [Windows], iSeries (AS/400, i5, System i)[OS/400], VAX[VMS]

Applications: Supplier Management; Procurement; Business Intelligence; Spend Analytics
Life Insurance; Call Center Real Estate Information
Direct Marketing (Gaming, Travel/Tourism, Software, Financial, Insurance)

Professional Experience

Procurement / Business Intelligence Analyst Contractor via [Chipton-Ross](#) April 2012 – December 2015
[Boeing](#), Renton, WA SSG: Supplier Management: Business Intelligence; Systems & Tools

- ✘ Performed Analysis for Business/Market Intelligence with Procurement and Category Management Non-Production Procurement spend data, from both internal and external sources.
- ✘ Analyzed Data, including Categorization, Classification, Summarization, and Reporting.
- ✘ Led Spend Analytics tool use / SME; Spend Classification; Data Management; User Support.
- ✘ Strong utilization of Advanced Excel and PowerPoint, Tableau, MS Access and SQL Server.
- ✘ Analyst support/lead role for cross functional teams in development and implementation of Category Management strategies; spend SME for MRO, Facilities, Education and Construction.
- ✘ Developed Supplier Alert Bulletins for critical events; Supplier Executive Summaries and Profiles.
- ✘ Maintained data security and compliance following company and government regulations, processes and guidelines.

Data Analyst April 2011 – October 2011 [Efinancial](#), Bellevue, WA Analytics department

- ✘ Analyzed Life Insurance brokerage data/applications, and a large call center in two locations.
- ✘ Developed and enhanced SQL Server 2008 queries and reporting utilizing Excel with Pivot table reports, including utilizing advanced functions (vlookup, sumif, filters, etc...)
- ✘ Contributed to Data Warehouse design and performed user acceptance testing in collaboration with Information Services development.
- ✘ Utilized Tableau for Dashboards, reporting and geographic analysis; with either imported data or linked to Excel and/or SQL databases.
- ✘ Performed Report scraping and bulk data loads. Developed Data models of new sources, extracts & enhancements.

Applications Programmer/Analyst, Programming Supervisor July 1996 – September 2009

[Bowne and Company](#), Kent, WA & [Vestcom International](#), Kent, WA & Manus Direct, Seattle, WA

- ✘ Programmed and Maintained Direct Marketing databases, data warehouses, data marts and fulfillment systems
- ✘ Performed Data analysis and Data modeling for client data marts, warehouses and databases.
- ✘ Developed and Maintained Reporting for Analytics and supporting systems.
- ✘ Performed Data processing, modeling and mapping for Web and CRM application systems.
- ✘ Utilized iSeries (AS/400) mid-range system with COBOL, Query/400, CL and other tools.
- ✘ Developed and Maintained In-house tools/utilities dealing with email/postal address enhancements and cleansing.
- ✘ Supervised (9 years) a cohesive team of developers, ranging in size from 3 to 5 individuals.
- ✘ System Administration and Systems Programming tasks in support of a secure environment.

Applications Programmer/Analyst March 1986 - November 1995

TRW REDI Property Data, Seattle, WA & Washington Real Estate Register, Seattle, WA

- ✘ Supported Real Estate Information databases and products - On-line system, Microfiche, printed.
- ✘ Updated databases from various divergent data sources, including county government files.
- ✘ Products and applications supported Title Companies, Real Estate Agents, Appraisers and Mortgage Companies with Real Estate Property, Title, Deed and Sales information.
- ✘ On-line system ran on a VAX/VMS minicomputer and an Oracle database.
- ✘ Developed applications with SQL and Pro*COBOL code using Oracle Forms.
- ✘ Some aspects of the business were developed in COBOL and Clipper/xBase on PC's.
- ✘ Trained as an Oracle Database Administrator.

Related Background

Volunteer Clerical Computer Specialist 2010 - 2012 (100+ hours)

Highline Medical Center, Critical Care Education, Burien, WA

- ✘ Processed Education survey data in Excel spreadsheets and other department tasks.

Computer Lab Supervisor - Edmonds CC (and Central Washington University), Lynnwood, WA

- ✘ Supervised the student computer lab.
- ✘ Assisted students in software and programming projects on Personal Computers.

Programmer - Reynolds Corporation, Lynnwood, WA

- ✘ Programmed and maintained BASIC programs on a MAI Basic Four minicomputer.

Programmer/Internship - Snohomish County Public Utility District #1, Everett, WA

- ✘ Programmed and maintained statistical and load forecasting programs.
- ✘ Used COBOL and FORTRAN on a DOS/VSE 4341; CONDOR and CMS EDGAR

Education

General Business Administration, Bachelor of Science – Supply Chain Management, Central Washington University
Extended Degree Center, Des Moines, WA **Expected completion 2017.**

Business Administration, Associate of Arts and Sciences Pre-professional Transfer degree, Edmonds Community College, Lynnwood, WA

Data Processing, Associate of Technical Arts, Everett Community College, Everett, WA and Edmonds Community College, Lynnwood, WA.